

HYALGAN® REIMBURSEMENT SUPPORT & PATIENT ASSISTANCE RESOURCES

The *HYALGAN® Support Hotline* is composed of a comprehensive reimbursement support program and a Patient Assistance Program (PAP), and is available to provide support for HYALGAN® reimbursement and access issues.

For its reimbursement support program, the *HYALGAN® Support Hotline* assists patients and healthcare providers by offering the following reimbursement and access services:

- Ordering assistance
- Conducting payer policy research
- Physician support services
- Identifying sources of alternate coverage
- Verifying patient-specific insurance benefits
- Coding/billing and claims submission/tracking support
- Navigating prior authorization processes
- Strategies to appeal denied claims

For its PAP, the *HYALGAN® Support Hotline* provides access to HYALGAN® in physician office and hospital outpatient settings for underinsured or uninsured patients who do not have the financial resources to pay for the product. Patients who meet the eligibility criteria may receive HYALGAN® at no charge. In order for a patient to be eligible for the HYALGAN® PAP, she or he must meet the following eligibility criteria:

- Be a legal US resident
- Must have an annual income at or below 250% of the Federal Poverty Level (FPL)
- Must not have any public or private prescription drug insurance

2020 Guidelines* For:

Persons in Family/ Household	48 Contiguous States and the District of Columbia	Alaska	Hawaii
	250% Poverty Guideline		
1	\$31,900	\$39,875	\$36,700
2	\$43,100	\$53,875	\$49,575
3	\$54,300	\$67,875	\$62,450
4	\$65,500	\$81,875	\$75,325
5	\$76,700	\$95,875	\$88,200
6	\$87,900	\$109,875	\$101,075
7	\$99,100	\$123,875	\$113,950
8	\$110,300	\$137,875	\$126,825
9+	Add \$11,200 for each additional person	Add \$14,000 for each additional person	Add \$12,875 for each additional person

Providers and patients must complete the enrollment form and submit it to the program for review. If you have a patient who may be eligible for the PAP, or if you have any questions regarding the enrollment process, please call the *HYALGAN® Support Hotline* at **1.866.7.HYALGAN (1.866.749.2542)**, Monday to Friday, from 9:00 AM to 8:00 PM EST.

Reimbursement specialists at the *HYALGAN® Support Hotline* are available to assist with questions related to reimbursement support and access services for therapy with HYALGAN®. To reach a reimbursement specialist, please call the *HYALGAN® Support Hotline* at **1.866.7.HYALGAN (1.866.749.2542)**, Monday to Friday, from 9:00 AM to 8:00 PM EST.

*SOURCE: <https://aspe.hhs.gov/poverty-guidelines>